

Hi! I'm **Emanuele Gaudioso**

IT Specialist with expertise in system administration, advanced technical support, and IT project management. Proven ability to deliver innovative solutions, ensure operational continuity, and support VIP environments under high-pressure conditions. Experienced in leading teams, managing IT projects and implementing efficient technical solutions aligned with business objectives.

ESPERIENZE

IT 2L, VIP SUPPORT 2022-2024 BH, Cargill, Vestas • Support in trading environment Financial application support Maintain VDI infrastructure Documentation, KBs SLA magament PROJECT OPS MANAGER 2017-2022 KMCS, Outsource · Budgeting and Risk assessment • Reports and recommendation Stakeholder engagement Recruiting, work direction Work packages **TEAM LEADER** 2016 - 2017 KMCS, Outsource • Reports and documentation · Recruiting and team building Work direction · Leading of local and remote teams **TECH FIELD SUPPORT** 2015-2016 **KMCS**

SKILLS & EXPERTISE



FORMAZIONE

Certification PR.IN.C.E 2 **Certification BVOP PM Degree in Langues and Translation** Diploma in IT & Accountancy

LANGUAGES

- ITALIAN Native
- ENGLISH C1
- FRENCH B2
- RUSSIAN C1
- SPANISH B1
- BULGARIAN A2

HOBBIES



- Trumpet
- Cycling



Post migration support

scenarios



• HW and SW support in roll-out





